





Every step of the way

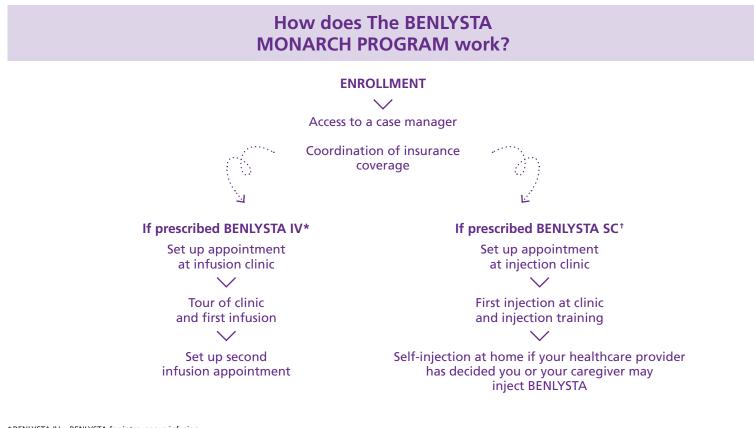
Your doctor has prescribed BENLYSTA



BENLYSTA (ben-LIST-ah) is a prescription drug used to treat adults with lupus (systemic lupus erythematosus, also called SLE) as well as adults with lupus-related kidney inflammation (active lupus nephritis) who are also receiving other medicines for lupus.

The BENLYSTA MONARCH PROGRAM provides comprehensive information and support for people receiving BENLYSTA

By enrolling in The BENLYSTA MONARCH PROGRAM, you get toll-free access to experienced bilingual case managers to help coordinate insurance coverage.



* BENLYSTA IV = BENLYSTA for intravenous infusion † BENLYSTA SC = BENLYSTA for subcutaneous injection with the autoinjector

Questions?

support@benlysta-monarch.ca



Speak live to your nurse case manager: 1-855-788-3135 (Monday to Friday, 8 AM to 8 PM EST)



Fax: 1-855-788-3140

The BENLYSTA MONARCH PROGRAM Support Services



Assistance managing your insurance coverage

- After your doctor has determined that you might benefit from BENLYSTA and The BENLYSTA MONARCH PROGRAM, he or she will ask you to sign a consent form.
- The consent form allows one of our case managers to contact you to discuss:
 - Reimbursement and financial support (insurance coverage, out-of-pocket costs, and eligibility for financial assistance)
 - Dispensing and administration arrangements, including nursing and administration support
 - Disease and medication resources and communications

Experienced case managers

Once you have signed the consent form, your doctor's office will notify the program and one of our nurse case managers will contact you within 24 hours. Your nurse case manager will:

- Collect all of your insurance information and review your coverage options
- Work on your behalf to find the best possible coverage solution
- Walk you through what to expect from your BENLYSTA infusions or injections

All of our nurse case managers are highly experienced in handling insurance and reimbursement issues and will gladly answer any questions you may have regarding your insurance coverage as well as any questions you have about BENLYSTA or lupus.



Claims processing completed on your behalf

If you are eligible for coverage, your nurse case will then:

- Complete and submit the appropriate paperwork to process your claim
- Contact you to confirm and review terms of coverage, including any expenses that your insurance company does not cover (if applicable)

Should you be responsible for any expenses related to your therapy, your case manager will arrange a convenient method of payment for you.



Setting up an infusion/injection appointment

• Your nurse case manager will direct you to the clinic scheduling team who will coordinate your appointment.



Coordinating delivery of BENLYSTA to your infusion clinic or home address

- The clinic and pharmacy will coordinate delivery of BENLYSTA to a location of your choice.
- If you have been prescribed infusions, BENLYSTA will be delivered directly to your infusion clinic.
- If you have been prescribed injections, BENLYSTA will be delivered directly to your home address.

For any orders through the MONARCH PROGRAM's pharmacy, the pharmacy will contact you directly by phone – just as a final confirmation of your order.

Your first clinic visit



If you were prescribed BENLYSTA for intravenous infusion:

- The clinic nurse will be there to explain all of the steps of the infusion process and answer any questions you may have.
- The clinic nurse will also stay with you as you receive the infusion and remain close by after the procedure.
- The patient coordinator will then book your next infusion appointment for you and a report will be sent to your nurse case manager for their records.



If you were prescribed BENLYSTA for subcutaneous injection with the autoinjector:

- The purpose of your visit to the clinic is for you or your caregiver to learn how to properly inject BENLYSTA.
- The clinic nurse will explain how to set up for an injection as well as where, how and when to inject.
- They will administer the injection while explaining each step along the way.
- The clinic nurse will also talk to you about the signs and symptoms of allergic reactions to watch out for.



Serious warnings and precautions for BENLYSTA

Allergic and infusion/injection reactions including anaphylaxis

BENLYSTA can cause a reaction to the infusion/injection or an allergic (hypersensitivity) reaction. Occasionally, these reactions can be severe, and can cause death. They are more likely to happen on the day of treatment, but can happen later. Call your healthcare provider right away if you get any of the symptoms listed under **Allergic and infusion/injection reactions** in the consumer leaflet.

Severe infections

Patients receiving BENLYSTA may have a higher chance of getting infections. Infections may be serious and can lead to death. Call your healthcare provider right away if you feel sick or get any of the symptoms listed under **Infection** in the consumer leaflet.

Progressive multifocal leukoencephalopathy (PML)

PML is a serious brain condition that has been reported in patients receiving BENLYSTA and other drugs that weaken the immune system. Death has occurred. The signs and symptoms of PML may include but are not limited to: memory loss, trouble thinking, confusion, problems with vision, difficulty with swallowing, talking, walking, or seizures. Call your healthcare provider right away if you have any new or worsening experiences of the above symptoms. Please see the section called **Progressive multifocal leukoencephalopathy** (PML) in the consumer leaflet.

Suicidal thoughts, suicide attempts, or self-harm

Tell your healthcare provider right away if you have thoughts of harming yourself or committing suicide. Please see the section called **Mental health problems and suicide** in the consumer leaflet.

Of course, if you have any questions, feel free to ask the nurse. Your healthcare provider may then decide that you or your caregiver may inject BENLYSTA.

Do not try to inject BENLYSTA yourself until you have been shown the right way to give the injections by your healthcare provider.





